

# CUSTOMER TOOL REPAIR REQUEST FORM



Company Name and Address	
Contact number	
Email address	

### Tool Information

Type of Tool:  Pneumatic  Electric  Battery  Other

Make (Brand)	
Model number	
Serial number (if available)	
Other Energy source	
Purchased from & purchased date	

Please describe the fault	
Do you have a parts list or exploded diagram? <input type="checkbox"/> Yes <input type="checkbox"/> No	IF YES PLEASE EMAIL TO: slambert@appsiteservices.co.uk
Has the tool been previously repaired or modified? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, please provide details:

I will arrange delivery to Air Power Products.

<input type="checkbox"/> Collection required: Parcel Dimensions (cm) - H                      W                      D                      : Parcel weight                      kg
Collection address (If different than above)

- I accept the £20.00 + VAT inspection fee if repairs don't proceed or tool is beyond economical repair
- I understand that the tool will not be reassembled if work does not go ahead and would be returned as parts at a cost to the customer if requested

### Repair agreement

We reserve the right to refuse any repair or service at our discretion. All delivery and collection costs are the responsibility of the customer unless otherwise agreed in writing. By submitting this form, you acknowledge and accept these terms.

I confirm that we agree to the conditions above

Sign:

Print:

Date:

**Print, sign & send the form to the workshop for assessment with the aim to respond in 2 working days on receipt**